

# CONSENT FOR TREATMENT



## **CONSENT FOR CARE AND TREATMENT:**

I hereby agree and give my consent to Engage PT, OT, SLP PLLC to furnish appropriate rehabilitative care and treatment, as considered necessary and in the best interest to attend to the physical condition. I understand that the benefits and risks to all interventions will be explained and that the patient holds the final judgment in such matters.

## **TELEHEALTH:**

This means that through an interactive video connection, I will be able to consult with the above named provider about my health and wellness concerns. I understand there are potential risks with this technology: The video connection may not work or it may stop working during the consultation. The video picture or information transmitted may not be clear enough to be useful for the consultation. The benefits of a telehealth consultation are: I do not need to travel to the consult location. I have access to a specialist through this consultation. I also understand other individuals may need to use the Heno telehealth platform and that they will take reasonable steps to maintain confidentiality of the information obtained. I have read this document and understand the risk and benefits of the telehealth consultation and have had my questions regarding the procedure explained and I hereby consent to participate in telehealth sessions under the conditions described in this document.

## **ACCESS TO AND RELEASE OF HEALTH INFORMATION:**

I understand that Engage Therapy & Wellness may document medical and other information related to my treatment in electronic and other forms and that such information will be used in the course of my treatment, for payment purposes and to support those who are caring for me. I authorize my clinician(s) and Engage's administrative staff to contact other healthcare professionals that may have information related to my prior and current health conditions and treatment. I acknowledge that I have received Engage's Notice of Privacy Practices and that it outlines how my health information may be used and disclosed and how I may gain access to and control my health information. By my signature below, I certify that I have read, understand, and fully agree to each of the statements in this document and sign below freely and voluntarily.

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**Patient Name**

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**Patient or Guardian Signature**

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**Date**

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**Date**

# FINANCIAL POLICY



## **PAYMENT and INSURANCE POLICY**

It is our policy in this office to maintain your account on a current basis. **Charges for treatment are due at the time the service is provided.** We ask that you make copayments, co-insurance and deductibles at the time of each visit. Your balance must be paid in full on or before the 1st day of the following month and any unpaid balance will be considered past due on the 5th of the month.

**PATIENT'S RESPONSIBILITY:** It is the patient's responsibility to pay for any balances due in a timely manner for services rendered, regardless of insurance claims status. \_\_\_\_\_ **(Initial)**

It is the patient's responsibility to:

- Understand their insurance policy, and to ask questions when they don't.
- Obtain a referral indicating medical necessity for Physical, Occupational and/or Speech Therapy services.
- Pay co-pays, co-insurances, and/or deductibles at the time of service.
- Promptly pay any patient financial responsibility indicated by their insurance carrier.
- Contact their insurance carrier when claims have not been paid.
- Obtain updated referrals or prescriptions for therapy when there has been more than a 30-day lapse in care or when their referral is dated more than 60 days previous to their 1st visit.

## **ASSIGNMENT OF INSURANCE BENEFITS:**

I hereby authorize Engage Therapy & Wellness to furnish information to my insurance carrier(s) concerning treatment and I hereby assign all payment for services rendered to Engage Therapy & Wellness. \_\_\_\_\_ **(Initial)**

## **MEDICARE PATIENTS (please provide card)**

Have you had any PT this year provided in your home or in another outpatient clinic? \_\_\_\_ Yes \_\_\_\_ No  
Do you currently have Medicare home services? \_\_\_\_ Yes \_\_\_\_ No

## **SELF PAY PATIENTS:**

For patients without insurance or with insurance we are not contracted with, we offer self-pay rates which must be paid at the time of service. \_\_\_\_\_ **(Initial)**

## **VOLUNTARY TERMINATION OF TREATMENT:**

It is also the policy of this office that if you should choose to suspend or terminate your care and treatment, any outstanding fees for professional services rendered to you will be immediately due and payable. \_\_\_\_\_ **(Initial)**

**I HAVE READ THE ABOVE INFORMATION AND I UNDERSTAND MY RESPONSIBILITY FOR THE PAYMENT OF MY ACCOUNT**

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**Patient Name**

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**Patient or Guardian Signature**

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**Date**

# COMMITMENT TO THERAPY

**Engage Therapy and Wellness requires 24-hour notice to cancel or reschedule your appointment.**



## **LATE, NO-SHOW, CANCELLATION & RESCHEDULING POLICES**

We understand life happens and you may need to miss a scheduled appointment. However, please be considerate and provide adequate notice if you cannot make it. When you late cancel, we are unable to give that appointment to someone else who needs our assistance.

**\*\*Reminder** emails are provided as a courtesy to you. These reminders are computer generated and may not be error free, but these instances should be very few, if at all. Ultimately it is your responsibility to know when your appointments are scheduled. A no show or late cancel fee will still be applied if you say you did not get a reminder.

Patients who late cancel or no show will be charged a fee for the missed appointment. Therapists are paid by insurance for time spent treating patients; insurance does not pay for missed appointments or late arrivals. Illnesses and emergencies are addressed on an individual basis. Please contact our office manager if you have any questions. We understand during the winter in Syracuse there will be winter storms. **We stay open unless there is a weather-related travel ban.** If you do not feel comfortable driving due to weather related conditions, telehealth is always an option. Please discuss this with your therapist so you can easily switch your appointment.

## **Fees**

If you are more than 10 minutes late, cancel with less than 24 hour notice or no show, the fee will be collected same day or at your next appointment. If you do not have a follow up visit scheduled, a bill will be mailed to you.

**More than 10 minutes late- \$50 and visit cancelled Late cancellations – \$50 per incident No shows – \$100 per incident**

## **Descriptions**

Late Cancellation: Appointment is cancelled within 24 hours of scheduled appointment.

No Show: Patient does not show up for scheduled appointment. Must contact within 24 business hours or all future appointments will be cancelled.

## **Attendance Policy**

Your success in therapy depends on your attendance and accountability. If you miss too many appointments or continually show up late, you will be removed from the therapy schedule until you are able to commit to the treatment process. **Reasons for removal from the schedule include:**

- Excessive late cancellations
- No shows (after 2nd incident)
- Repeated late arrivals (more than 5 minutes late)

**Canceling?** Please call the office at least 24 hours in advance (Monday appointments need to be canceled by Friday at the time of the appointment on Monday, unless due to illness). **DO NOT email your Physical Therapist to change or cancel an appointment. The Office Manager and Client Coordinators handle all scheduling.**

**NOTE: Workman's Compensation Cases only:** Engage Therapy & Wellness is not allowed to charge for no show or missed appointments that you did not cancel within the required 24-hour notice. However, you do understand that Engage Therapy & Wellness will notify your workman's compensation carrier and/or case manager to alert them of your disregard for medical therapy services by missed or no-show appointments which may jeopardize acceptance of your claim and lead to denial.

**By signing below, you acknowledge that you have read, understand, and agree to all the policies listed above.**

Patient Name

Patient or Guardian Signature

Date

# PATIENT MEDICAL HISTORY



## DEMOGRAPHIC INFORMATION - PAGE 1 OF 3

**Patient Full Name (as it appears on your insurance card)** \_\_\_\_\_

**Preferred Name/Nickname** \_\_\_\_\_

**How did you hear about Engage Therapy and Wellness?** (Please be specific, so we can say "Thank you")

Physician \_\_\_\_\_ Former client \_\_\_\_\_ Gym \_\_\_\_\_ Internet (google/web) \_\_\_\_\_ Other \_\_\_\_\_

**Referring Physician:** \_\_\_\_\_ **Primary Care Physician:** \_\_\_\_\_

### Patient Medical History

**Type of Injury or condition:** \_\_\_\_\_ **Date of injury/onset:** \_\_\_\_\_

**(If applicable) Type of surgery/procedure:** \_\_\_\_\_ **Date of Surgery:** \_\_\_\_\_

**Please describe your physical limitation because of this condition, injury, or surgery:**

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**Please describe any activities or movement at that make your symptoms worse:**

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**Please describe any treatments, movements or self-care that decrease your symptoms:**

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**Fall History: Is your injury the result of a fall?** Yes \_\_\_\_\_ No \_\_\_\_\_

**Have you fallen twice or more in the past year?** Yes \_\_\_\_\_ No \_\_\_\_\_

# PATIENT MEDICAL HISTORY



## DEMOGRAPHIC INFORMATION - PAGE 2 OF 3

Height \_\_\_\_\_ Weight \_\_\_\_\_ Food or drug allergies: \_\_\_\_\_

Have you been treated for this condition before? \_\_\_\_\_ By whom? \_\_\_\_\_

Was it helpful? Yes \_\_\_\_\_ No \_\_\_\_\_ Please explain: \_\_\_\_\_

What are your goals for therapy? \_\_\_\_\_

Please list any important dates (such as return to work, school, sport, etc. coming up that you want to be ready to participate):

Is there anything else you would like to include or ask your therapist? \_\_\_\_\_

### Medical History

**Have you been diagnosed with any of the following conditions? IF YES, PLEASE CHECK:**

Allergies _____	Dizziness/ringing in ears/Vertigo _____	Multiple Sclerosis _____
Anemia _____	Emphysema/Chronic Bronchitis _____	Neurological Disorder _____
Anxiety _____	Fibromyalgia/Chronic Fatigue _____	Numbness/Tingling _____
Arthritis _____	Fractures _____	Osteoporosis/Osteopenia _____
Asthma _____	Gastrointestinal Problem _____	Pain Syndromes/CRPS _____
Bladder/Bowel Problem _____	Gallbladder Problem _____	Parkinson's Disease _____
Cancer _____	Headache/Migraines _____	Pneumonia _____
Cardiac Disease/Condition _____	Hearing Loss _____	Reflux _____
Cardiac Pacemaker _____	Hepatitis _____	Seizures _____
Defibrillator _____	Hernia _____	Speech/Language Problem _____
Circulation Problem _____	High Blood Pressure _____	Strokes _____
Currently Pregnant _____	Incontinence _____	Swallowing Problem _____
Depression _____	Kidney Problem _____	Thyroid Problem _____
Diabetes _____	Metal Implants _____	Vision Problem _____

Please describe in detail any diagnosis checked above:

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# PATIENT MEDICAL HISTORY



## DEMOGRAPHIC INFORMATION - PAGE 3 OF 3

Please list ALL medications/dosages:

- |          |           |
|----------|-----------|
| 1. _____ | 6. _____  |
| 2. _____ | 7. _____  |
| 3. _____ | 8. _____  |
| 4. _____ | 9. _____  |
| 5. _____ | 10. _____ |

Additional medication information:

Have you had any of the following diagnostic tests in relating to this injury? Please mark all the areas of your symptom(s):

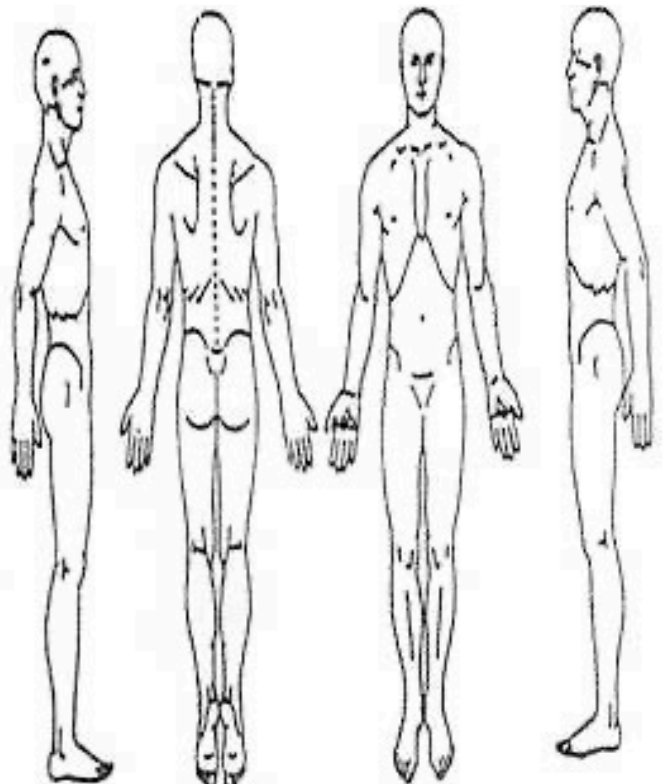
X-Ray \_\_\_\_\_ MRI \_\_\_\_\_ CT Scan \_\_\_\_\_  
Doppler \_\_\_\_\_ Ultrasound \_\_\_\_\_ Other \_\_\_\_\_

Which of the following describes your pain: (mark all that apply):

Tingling \_\_\_\_\_ Sharp \_\_\_\_\_ Achy \_\_\_\_\_  
Burning \_\_\_\_\_ Numbness \_\_\_\_\_ Other \_\_\_\_\_

Please rate your pain: (0=none, 5=moderate, 10=severe)

At present: 0 1 2 3 4 5 6 7 8 9 10  
At best: 0 1 2 3 4 5 6 7 8 9 10  
At worst: 0 1 2 3 4 5 6 7 8 9 10



Patient Name

Patient or Guardian Signature

Date



# HIPAA RELEASE FORM

HIPAA RELEASE - PAGE 1 OF 2



*Please complete all sections of this HIPAA release form. If any sections are left blank, this form will be invalid and it will not be possible for your health information to be shared as requested.*

## Section I

I, \_\_\_\_\_, **give my permission for ENGAGE THERAPY & WELLNESS** to share the information listed in Section II of this document with the person(s) or organization(s) I have specified in Section IV of this document.

## Section II - Health Information

I would like to give the below healthcare organization permission to: (check as appropriate)

- ☐ Disclose my complete health record including, but not limited to, diagnoses, lab test results, treatment, and billing records for all conditions.
- ☐ Disclose my complete health record except for the following information
  - ☐ \_\_\_\_\_
  - ☐ \_\_\_\_\_
  - ☐ \_\_\_\_\_
  - ☐ \_\_\_\_\_
  - ☐ \_\_\_\_\_

## Section III - Reason for Disclosure

Please detail the reason why information is being shared. If you are initiating the request for sharing information and do not wish to list the reasons for sharing, write 'at my request'.

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## Section IV - Who can Receive My Health Information

I give authorization for the health information detailed in Section II of this document to be shared with the following individual(s) or organization(s)

**Name:** \_\_\_\_\_ **Organization:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **FAX #** \_\_\_\_\_

I understand that the person(s)/organizations(s) listed above may not be covered by state/federal rules governing privacy and security of data and may be permitted to further share the information that is provided to them.



# HIPAA RELEASE FORM

HIPAA RELEASE - PAGE 2 of 2



## Section V

This authorization to share my health information is valid. **Check as appropriate:**

☐

a) From \_\_\_\_\_ To \_\_\_\_\_

☐

b) All past, present, and future periods \_\_\_\_\_

☐

c) The date of the signature in Section VI until the following event: \_\_\_\_\_

I understand that I am permitted to revoke this authorization to share my health data at any time and can do so by submitting a request in writing to **ENGAGE THERAPY & WELLNESS**

## I understand that:

- In the event that my information has already been shared by the time my authorization is revoked, it may be too late to cancel permission to share my health data.
- I understand that I do not need to give my further permission for the information detailed in Section II to be shared with the person(s) or organization(s) listed in Section IV.
- I understand that the failure to sign/submit this authorization or the cancellation of this authorization will not prevent me from receiving any treatment or benefits. I am entitled to receive, provided this information is not required to determine if I am eligible to receive those treatments or benefits or to pay for the services I receive.

## Section VI - Signature

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

PRINT YOUR NAME \_\_\_\_\_

If this form is being completed by a person with legal authority to act an individuals behalf, such as a parent or legal guardian of a minor or health care agent, please complete the following information:

Name of person completing this form: \_\_\_\_\_

Signature of person completing this form: \_\_\_\_\_

Describe below how this person has legal authority to sign this form:

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